

PEER MENTORSHIP PARTICIPANT SURVEY

Name:

Interview Number:

Place Interview Occurs:

Time Interview Begins:

Ends:

Begin with informal conversation...then give the following preamble:

So, as you know, I am interviewing participants to learn more about what programs work best for to help (*fill in your purpose*).

You are a participant in the mentorship program and have told (*coordinators name*) that you are willing to participate in this survey as part of the evaluation. I'd like to talk to you today to hear about your experiences, opinions, and thoughts about the mentorship program. I know that different (*women/youth whatever the group is*) will have different experiences and opinions than others so it is important that I talk to a variety of people who see it differently so I can understand the whole picture.

I want to stress that we are not evaluating you in any way, other participants or staff, just the idea behind the program and how it will work in this community. Nor will the community services you use be affected in any way by what you say. What you tell me today will be kept confidential.

So that I capture everything you say, I would like to take notes. Are you OK with this?

It is also important to me that you feel safe answering these questions. If, during this interview, I ask you questions that you cannot or do not want to answer, please feel free to say "no comment" or "I don't know" or to end the interview.

This interview should take approximately 40 minutes. Do you have any questions? Are you ready to proceed?

PEER MENTORSHIP PARTICIPANT SURVEY – INTERVIEW GUIDE

Date: _____ Time _____

Interviewer _____

Interview Number _____

1. Let's start with talking about how the mentorship program works from your experience.

Probes

How did you first get involved?

How long have you attended and how often?

What sorts of activities have you been involved with in the mentorship?

2. What was it like to participate in the meetings?

Probes:

How were people included?

Can you give me examples of things that worked well in your opinion?

Can you give me examples of things didn't work well in your opinion?

3. I would like to understand more about how this program has affected your day to day life. What did you get out of the mentorship program that you use in your day to day life?

Probes:

- How has your life changed as a result of this participating in this program?
- What skills did you gain?
- How about your living arrangements? Have they changed since you began the program? What are your living arrangements now? Is that better or worse than where you lived before?
- What community programs did you find out about through the Mentorship Program that you did not know about before?
- How are the activities you are involved in different from before you participated in the Mentorship program? (How you spend your time?)
- Are there differences in how you interact with people before you participated in the Mentorship program?
- What did you learn about yourself that you did not know before?

4. Tell me about the relationships you formed as part of this program.

Probes

- What expectations did you have about relationships with people in the program when you came into it?
- How has your relationship with the other participants worked out for you?
- How has your relationship with the coordinator worked out for you?
- How about other (*name of the agency*) staff?

5. Do you feel that you have experienced some success in this program? Yes No

Probes

- How would you describe this success?
- If yes, what one thing made the most difference to you?
- If no, what did not work for you?

6. What do you think are the greatest strengths of the mentorship program?

7. What do you think are the greatest weaknesses of the mentorship program?

8. If you could change one thing about this program, what would it be?

9. We want to learn more about what services should be available to help (*name the issue*). When you think back over the time that you were involved (*name the issue*), what kinds of services or supports would have made a difference in helping you to decide to (*leave the street sooner or go to treatment or get help whichever is appropriate*)?

Demographic Snapshot

So the last thing I need to do is to ask a few questions about your background so that I can make sure I am talking to a variety of different (*women or youth or whatever the group*). The information you give us is confidential but please remember that you do not have to answer any question that is uncomfortable to you for any reason.

10. Gender: M or F or T

11a. How old were you when you first got involved in (*the issue*)? _____

b. How long were you involved? _____

12. How long have you lived in *Vancouver or the specific community*? In months or years:

13. So now that I have asked you all these questions, would you like to comment at all about the interview process?

14. What could I do differently when I ask other *women or youth or consumers* these questions so that I can do the best I can to make sure they feel safe?

Thank you very much for your time!